

# Changes coming to eBooks

## Frequently Asked Questions

This winter, Scott County Library will transition to Libby as your one-stop shop for eBooks, eAudiobooks, and eMagazines. Libby is now available with lots of great titles to choose from, but there will be a period of migration as we work to move our collections to the Libby app. Here's more information about this change.



### Why is the Library changing eBook platforms?

More than ever, readers need easy access to a variety of digital reading materials. We decided to move to the Libby app so readers can have a one-stop shop for eBooks, eAudiobooks, and eMagazines, with more choices than ever.

### Why is this better for readers?

Libby provides an improved discovery experience and more choices to readers like you. In Libby, readers can find all digital materials in one place without having to search different services or create new accounts. Libby also increases your access: **you may now borrow up to 15 items at a time and have up to 15 items on hold.**

### Do I need to make a new account to use Libby? Can I use it right now?

No, you do not need to make a new account - and yes, you can use it right now! Use your Scott County Library card and PIN to sign into the Libby app on your mobile device or the website [libbyapp.com](https://libbyapp.com). When prompted, enter your zip code and look for us under "MELSA Metropolitan Library Services Agency" (our consortium).

### What does this mean for my holds and borrowing history in cloudLibrary?

CloudLibrary access ends **February 21st**. **Unfortunately, your borrowing history and holds placed in cloudLibrary will not transition to Libby.** You will lose your place on holds lists and have to reserve items again. On February 1st, we will reduce the number of holds customers can place in cloudLibrary from 10 to 1. If you have previously placed cloudLibrary holds, they can be fulfilled before February 21st, but you won't be able to add more. Be sure to check Libby to see if the title you want is available. We're sorry for this inconvenience. We know changes like these are frustrating, but the move will ultimately give you access to a larger selection of digital materials.

### Is Libby compatible with my device?

Libby is one of the most device-friendly eBook services ever. It looks the same in a browser and in the app, which means you'll have a great experience no matter which device you use.

- *On mobile devices:* Download Libby from your app store and search for "Scott County Library" (choose the option under "MELSA Metropolitan Library Service Agency") when you sign in
- *On a computer or in a browser:* Visit [libbyapp.com](https://libbyapp.com) and search for "Scott County Library" (choose the option under "MELSA Metropolitan Library Service Agency") when you sign in

### I'm not seeing certain cloudLibrary titles in Libby yet. Where are they?

Many great titles are already available in Libby, but we are still transitioning cloudLibrary items. All cloudLibrary materials will arrive in Libby by February 23rd. Thanks for your patience as we make sure everything arrives safely.

## What should I do next to keep reading?



#### Before February 21:

Write down what you have on hold or favorited in cloudLibrary (flip me over!)



#### Now:

Download the Libby app to your device and start reading



#### Now & February 23:

Sign into Libby to place new holds

